

# CoAction

## Continuous Workforce

Business results are driven by people. More productivity, better results. Accelerate your workforce by simplifying your technology strategy with our continuous workforce delivery model.



### TECHNOLOGY DEVICES:

End user's can have a wide variety of compute needs ranging from virtual desktops, laptops and phones to high end towers, camera's and more.

- Work from Home Bundles
- All form factors, powered by Apple or Windows 10: Desktops, Notebooks, Workstations, 2-in-1s, AiOs and Tablets
- Office and Work from Home Video Collaboration Bundles
- Virtual Desktop Infrastructure Design and Operations
- No Minimum Unit Quantity Requirement
- 24 Month & 36 Month Terms
- Single Contract/Monthly Payments
- Workforce Scaling Flex Up/Down



### DEVICE LIFECYCLE AND SUPPORT:

Work with CoAction end-user support specialists for full-service Help Desk, deployment and retrieval services in both office and work-from-home environments.

- White Glove Services including Imaging, Asset Tagging, On-Site Set-Up, Decommission and Recovery
- Level 1 Support: 24/7 x 365
- North American Based Technical Help Desk plus Vendor Relationship Management
- Level 2 Support: On-Site Next Business Day Support
- Off-Site Break/Fix Repair Depot
- Accidental Damage Protection Management



### CYBERSECURITY:

Incorporate CoAction Continuous Cybersecurity best practices into your workforce model. Ensure compliance at every end point with our technology partners and managed service offering.

- Microsoft Active Directory and Cloud Management
- Endpoint Protection with Cybersecurity Policies
- Identity and Access Management
- Single Sign On
- Zero Trust Architecture
- SD-Wan